



PERFORMING  
WORKPLACES

## EO Solutions Ltd. is recruiting IT Support Engineers

### Job Description:

The job incumbent will be responsible for installation and support of IT Equipment and platforms, including end user support.

He/She will:

- ❖ Provide installation services to our customers;
- ❖ Offer technical support to customers both onsite and remotely;
- ❖ Follow guidelines and best practices and suggest improvements as required;
- ❖ Ensure customer satisfaction while aligning to the company's objectives;
- ❖ Provide optimal information, guidance, and support to all stakeholders;
- ❖ Prepare reports with information summaries and analysis.

### Profile of ideal candidate:

- ❖ HSC holder
- ❖ A Diploma or Degree in IT or any equivalent combination of education or experience
- ❖ Good practical knowledge of IT hardware, Microsoft Operating systems and applications.
- ❖ Good understanding of Networking.
- ❖ Willingness to learn and passionate about technology.
- ❖ A minimum of 2 years relevant work experience in a similar position
- ❖ Very good communication and interpersonal skills
- ❖ Dynamic, pro-active and pleasant personality
- ❖ Very good mastery of written and spoken English and French.

**Employment Type:** Permanent

**Closing Date:** 31<sup>st</sup> July 2022

**Mail Address:** [te-hr@harelmallac.com](mailto:te-hr@harelmallac.com)

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